



LaporTBC powered by OneImpact: A Digital Community-Led Monitoring (CLM) solution for TB communities addressing barriers to access and stigma free TB services

"...We support LaporTBC powered by OneImpact, hopefully this can increase the compliance rate of people with TB. Please increase the socialization so that all health services are aware of this system..."
Dr. Tiffany Tiara Pakasi. -NTP Coordinator

Indonesia has the second-highest TB burden globally. [The National Strategy of Tuberculosis Care and Prevention in Indonesia 2020-2024](#) emphasizes the need for community led advocacy as one of the key strategies. The report specifically asks for community intervention for individuals, however, only specifies for people diagnosed with DR-TB. To support [this the 2020 CRG assessment](#) recommends community awareness campaigns addressing human rights, gender barriers and strengthening TB communities to create a stigma-free environment.

Pop TB Indonesia, a consortium of CBOs in 2021 guided by the CRG assessment initiated digital CLM LaporTBC. Further to strengthen it, the Stop TB Partnership through its Challenge facility for civil society (CFCS R-11), supported and upgraded the platform with OneImpact CLM framework; now called as LaporTBC powered by OneImpact. Currently, it is being implemented in 6 out of 38 provinces in Indonesia, led by six TB survivor organizations across North Sumatra, Banten, Jakarta, West Java, Central Java, and East Java. The implementation is being supported by the National TB Program (NTP) and using the CLM data collected for policy and decision making.

LAPORTBC POWERED BY ONEIMPACT INDONESIA AT A GLANCE

Lead CLM implementer: POP TB Indonesia

CLM Strategic Partner: National
Tuberculosis Program (NTP)

Implementing partners: Six TB survivor
organizations across North Sumatra,
Banten, Jakarta, West Java, Central Java,
and East Java

Operational since: 2023

Supported by: Stop TB Partnership CFCS.



3,155
TOTAL PEOPLE ENGAGED



6 Regions (16%)
COVERAGE IN INDONESIA



**DRUG RESISTANT TB USERS
ONBOARDED**
MDR TB: 641 (84%)
DS TB: 101 (13%)
DR TB: 21 (3%)



Demographic
FEMALE: 1386 (52%)
MALE: 1275 (48%)
TRANS MALE: 2 (0.2%)
TRANS FEMALE: 3(0.3%)

CLM DATA HIGHLIGHTING CHALLENGES BY TB COMMUNITIES

The Lapor TBC CLM got adapted and powered by OneImpact from the period of May 2023 to November 2024 and the data provided is from January 2024 and June 2024, a total of 3155 people affected by TB got engaged on the platform have reported challenges in various categories out of which the major area highlighted are Lack of mental health services were 34% and TB Stigma which was 25% of the total challenges. With the OneImpact CLM framework and real time dashboard the level of these challenges were identified.

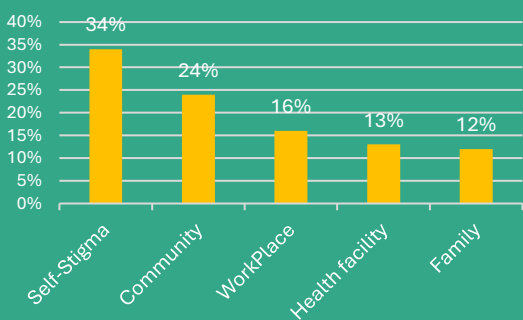


Fig 1. Stigma at various levels with their contribution as reported on Lapor TBC powered by OneImpact

Furthermore, with the CLM dashboard the top reported provinces were also identified pertaining to Stigma. Top 5 Provinces were identified – Yogyakarta (42%), Banten (18%), Sumatera Utara(13%) and Daerah Khusus Ibukota Jakarta (5%).

CLM DATA DISSEMINATION MODEL

The data collected on the CLM dashboard is presented to the National TB Program quarterly and major challenges are highlighted by the consortium partners. In-fact The NTP also publishes this data on a public portal – NTP website for advocacy and decision making. Below is the link for reference https://tbindonesia.or.id/pustaka_tbc/dashboard-lapor-tbc-2022-2023).

CLM DATA DRIVEN-EVIDENCE BASED INTERVENTIONS:

To reduce TB Stigma and providing Legal aid against discrimination: Based on the data obtained from the CLM, stigma was identified as one of the major issues. As understood through various literature review TB stigma often leads to discrimination in various settings especially in health facilities. To address these challenges POP TB Indonesia built capacity to provide legal aid. There were 34 paralegal personnel deployed to support people affected by TB who faced any kind of discrimination, legal obstacles or human rights violations. These paralegals were mobilized from various survivor organizations and trained for six months before they start to provide legal aid. Additionally, they mobilized legal aid organizations such as Lembaga Bantuan Hukum Masyarakat-LBHM. If cases handled by paralegals are escalated to the court.

To address barrier to access: The CLM data indicated Yogyakarta as one of the highest reporting provinces with various challenges which led to a primary research to understand the root cause. To this long distances was highlighted as one of the challenges accessing TB services and hence disrupting the TB treatment. To address this, during the collaboration forum on 15 May 2024, the following commitments were made. The PR community consortium Penabulu-STPI, SRs in 34 provinces committed to facilitate a safe space (temporary shelter) for people with TB who face distance constraints to the hospital, along with case managers and cadres who will assist in accessing this facility. The role of the community PR and other CSOs in supporting CLM includes joint case handling and using CLM dashboard data as advocacy material for policy change. In addition to the above, advocacy efforts and the promotion of policies that favor beneficiaries are carried out by involving program implementers and TB CSOs, with 5 representatives from each organization participating.

COLLABORATIVE MODEL APPROACH

During the period January-May 2024, POP TB Indonesia worked closely with TB program implementers (health offices, SR/SSR, survivor organizations, CSOs) in each intervention area to expand the socialization/ promotion of LaporTBC powered by OneImpact. A total of 26 collaboration forums were organized with over 1,152 participants. Through this collaboration model the idea is to increase the utilization of CLM data in Indonesia.



A still of community representative counselling a person affected by TB through LaporTBC powered by OneImpact

INSIGHTS FROM DIGITAL CLM APPROACH

Earlier the CLM data was not being used for TB response and policy making. However, with Digital CLM powered by OneImpact framework is generating rapid and real time actionable CLM data. The key and way forward would be to further develop the collaborative model of consortium partners. Addressing barriers to access and providing support services for people affected by TB.

This approach has also been very helpful for community led advocacy, TB education, spreading awareness especially around Stigma and human rights violation.

NEXT STEPS AND WAY FORWARD

- Expanding the reach of the platform (with community PRs in 26 cities/districts in the next 3 months).
- Involving program partners in socializing/ promoting the use and handling of cases (TB community Paralegal, Legal aid organization, mental health TB responders).
- Evaluate utilization, improve advocacy for case management, with other TB CSOs by August 2024.
- Improving the issue reporting notification system, adding reporting indicators (In collaboration with STPI by December 2024
- Expand the use of LaporTBC in 21 cities/districts in North Sumatra with the support of the BEBAS TB project (USAID-MSH).
- Conduct development of LaporTBC website and application (August-Oct 2024)
- Conducting active promotion through social media by advertising. Increasing the awareness of the alert system - LaporTBC powered by OneImpact is to hire a social media content creator.



To know more about OneImpact visit:
<https://stoptbpartnershiponeimpact.org/>
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